

URGENT NOTICE NEW UK SUPPLIER for A.R.C. Laser: From the 1st March 2025 your current supplier will no longer be supported by A.R.C. Laser GmbH (Please see the A.R.C. letter)

To ensure a smooth transition for your trust, we would highly recommend you updating your procurement platforms to Soluvos Medical Ltd, see details in the footer.

Should you require any assistance or support, please feel free to contact our team; Carl Elias, Kobee Konesalingam, Chrysa Voskou, Rose Henrichs & Jeroen Doomernik.

Chrysa: uksupport@soluvos.com Carl: uksales@soluvos.com Orders: orders@soluvos.com Rose: Rose@soluvos.com

Jeroen: Jeroen@soluvos.com

Tel no. 020 3576 5700

Our products can be found on the NHS Supply Chain: Lot 4 - Medical Lasers and all Related Accessories and Services Stock is available immediately

A full range of maintenance contracts are available for A.R.C. lasers, TruBlue, Nuvolas, C-LAS & Fox Laser systems including **Laser training & Laser evewear.** (A full list of products is available on request)

With kind regards from the Soluvos Medical team

Bessemerstr. 14 D-90411 Nürnberg Tel.: 0911 - 21779-0 Fax: 0911 - 21779 - 99 e-mail: info@arclaser.de

A.R.C. Laser GmbH, Bessemerstr, 14, 90411 Nürnberg

To whom it may concern

Nurenberg- 19th of march 2024

We, A.R.C.Laser GmbH, located in Bessemerstrasse 14, 90411 Nürnberg, hereby confirm, that as of 1st of March 2025 Soluvos Medical Ltd, will be our exclusive distributor partner for our ENT range in the the UK. They are currently actively selling our products and servicing in the UK.

Neomed UK Ltd contract ends with us on the 28th of February 2025 and as from this date forward are no longer authorised to sell or promote our products and no longer will be our authorised service agent in the UK. Kindly note that Neomed UK will not receive our support as manufacturers once their contract terminates with us on 28th February 2025.

Best regards

A.R.C.Laser GmbH

Angela Thyzel

Geschäftsführer: A. Thyzel

Sitz der Gesellschaft: Nürnberg / Registergericht : Nürnberg 22103

USt-Ident.Nr. DE-812007722 Steuernr.: 241 121 83007

Bankverbindungen:

Bayerische Hypo- und Vereinsbank Volksbank-Raiffeisenbank Nbg.EG

Sparkasse Erlangen

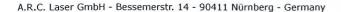
763 200 72 3 276 848 760 606 18 763 500 00

16 537

Order Codes:	Description:
LL28059S	Otology Probes
LL28066S	400 Micron HiFlex Fibers
LL28066SL	400 Micron HiFlex Fibers with Laryngeal Handpiece
LL28066SN	400 Micron HiFlex Fibers with Nasal Handpiece
LL11059S	Otology Probes
S165	Nasal Handpieces
S139	Laryngeal Handpiece

Soluvos Medical Ltd. - International House - 36-38 Cornhill - London - EC3V 3NG - UK -Tel UK: 0203 576 5700 - E-mail: uksupport@soluvos.com - Website: www.soluvos.com -CoC: 10982713 - VAT: GB374434879 - Name of Bank: Natwest - Account Code: 24193445 Sort Code: 60-05-37 - IBAN: GB83NWBK60053724193445 - BIC/SWIFT: NWBKGB2L







STATEMENT

TO WHOM IT MAY CONCERN

Nuremberg, 19th September 2024 / ME

We, **A.R.C. Laser GmbH**, at Bessemerstr. 14, DE-90411 Nuremberg, Germany hereby confirm that the company

Neomed UK Ltd, with registered office address Francis House, 2 Park Road, Barnet, Hertfordshire, EN5 5RN, UK and trading address Unit 2, Knuway House, Cranborne Road, Potters Bar, Herts EN6 3JN, UK

is no longer an authorized distributor of A.R.C. Laser in the UK from 1st March 2025.

This means that Neomed UK will not have access to the latest software/software updates, revised spare parts or standard spare parts and consumables.

If a defect is discovered during mandatory preventive maintenance, it may not be possible for Neomed UK to repair it correctly using existing old parts from their stock or previous software versions.

Only authorized distributors of A.R.C. Laser are always up to date with the latest products and accessories and can therefore guarantee optimal and up-to-date support.

made in Germany

Yours sincered

Angela Thyzel

A.R.C. Laser GmbH